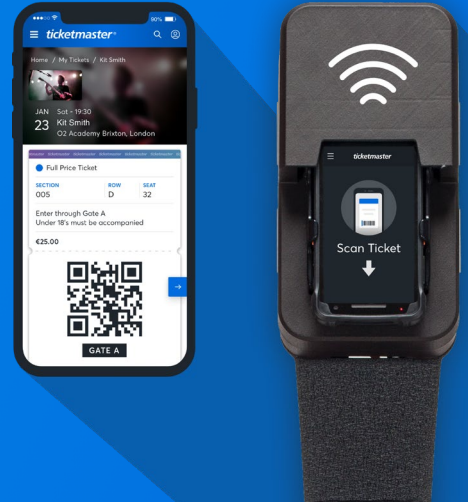


# Contactless Scanning



Ensuring a safe distance whilst allowing ticket holders into a venue can be a logistical challenge. With Contactless Scanning, you can help protect fans and staff alike.

Enabling fans to scan their own tickets is the key to safe distanced entry at events. Our Contactless Scanning offering gives fans an immediate and intuitive experience, so they can quickly validate their tickets and proceed – no staff interaction required.

In Self Scanning mode, the scanner is always ready to accept tickets. The configuration options are also pin protected so only staff can access them.

To keep an eye on your capacity, Live Scan Rate in TM1 Access provides an accurate view of how often fans are entering the venue and at which entrances.

To help implement a safe distance approach and get Contactless Scanning at your venue, please contact your Ticketmaster representative.

## How does it work for fans?

1. When a fan enters the venue, the scanner will invite them to scan their ticket.
2. The Self Scan mode means fans simply hold their ticket up to the scanner.
3. Once validated, a welcome message is clearly shown indicating the fan can enter the venue.
4. If there is an issue, the scanner will instruct the fan to ask for help.



### Self Scanning

Set to Self Scan mode and allow fans to scan their own ticket.

### Janam GT1

Our recommended pedestal is the Janam Guardian GT1.



### Live Scan Rate

Keep up to speed with the rate in which fans are being scanned into your venue with TM1 Access.

With its durable construction, battery or mains operation and LEDs for clear signalling, it's a solid choice for any venue.

